

Christopher Arnold

Computing and IT Student

I am a final-year Computing and IT student at the Open University, aiming to transition to Software Engineering. My dream job has always been to work in technology. As a highly motivated and adaptable individual, I am eager to utilize my skills and strengths to contribute to a dynamic and challenging work environment.

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WORK EXPERIENCE

Data Analyst

Telus Digital

06/2024 - Now

Remote

Achievements/Tasks

- Maintained data pipelines to streamline the collection, validation, and processing of geographic data for improving digital maps.
- Utilized advanced Excel functions and PostgreSQL databases for efficient data management and analysis.
- Optimized AI training models by conducting comprehensive data analysis ensuring the accuracy and relevance of data across multiple tasks.

Internship

Bright Network Internship Experience UK

Technology Sector

06/2022

Remote

Achievements/Tasks

- Networked with IT industry experts and students and worked on peer-to-peer feedback.
- Presented and delivered a final Python coding assignment in a team to display technical proficiency, cooperation, and time management.
- Used pair programming techniques to evaluate and enhance the effectiveness and quality of the created code.

Customer Service Officer

Capita PLC

02/2018 - 03/2022

Southampton, UK

Achievements/Tasks

- Delivered exceptional customer service by addressing and providing advice on queries and grievances connected to local government services that were received via phone and email.
- Reached excellent performance stats, resulting in silver and golden awards for the most efficient worker of the month in more than ten instances during my time there.

EDUCATION

BSc Computing and IT

The Open University

02/2024 - 10/2025

Milton Keynes, UK

- Completed the following modules: Data Management and Analysis, Machine Learning and Artificial Intelligence, and Software Engineering (distinction).

Bootcamp in Software Development & Data Science

Northumbria University

08/2022 - 01/2023

(Newcastle, UK)

Remote

- Explored the APIs and code languages used to interface with the most widely used scripting tools to improve the workflow of leading authoring tools. Used Pandas and Matplotlib to work on a Data Science final project and completed the Azure AZ -900 certification.

Diploma of Higher Education in Computing

The Open University

09/2020 - 07/2022

Milton Keynes, UK

- Relevant modules studied include *Object-oriented Java Programming* (distinction); *Algorithms, Data Structures and Computability*; *Web Technologies*; *Technologies in Practice* (distinction).

Contact: Mr A. Salatino - Tutor

SKILLS

Java MySQL PHP Python Git Go

Docker React C# / .NET JavaScript

Cisco IOS Shell Scripting Jupyter Notebook

CERTIFICATIONS

Microsoft Azure Data Fundamentals

- Acquired knowledge of data management and interaction with Azure services.

Cisco Certified Network Associate (CCNA)

- Foundation in switching operations, wired and wireless LAN configuration using security best practices, redundancy protocols, and developed problem-solving skills.

Hacktober 2023 Level-4 Completion

- Contributed with technical solutions to several open source projects.

INTERESTS

Automation Reading NFT Web 3.0

Volunteering Open Source Football